



NATIONAL RESTAURANT ASSOCIATION OF INDIA

NRAI/26-1

15 April 2020

Shri. Ajay Bhalla
Home Secretary
Government of India
Ministry of Home Affairs
North Block
New Delhi-110001
Email: hshso@nic.in

ANURAG KATRIAR
Executive Director & CEO
deGustibus Hospitality
Pvt. Ltd.
President

KABIR SURI
Co-Founder & Director
Azure Hospitality Pvt. Ltd.
Vice President

PRATIK POTA
CEO
Jubilant FoodWorks Ltd.
Hony. Secretary

NITIN SALUJA
Founder Chaayos
Sunshine Teahouse
Pvt. Ltd.
Hony. Jt. Secretary

MANPREET SINGH
Director
K S Hotels Pvt. Ltd.
Hony. Treasurer

PRAKUL KUMAR
Secretary General

Request To Reaffirm "The Supply and Delivery of Cooked Food Items
From Restaurants" Under Essential Service As Allowed
Vide Order Dated 26th March 2020

Dear Sir,

1. Greetings from National Restaurant Association of India. NRAI is the Indian Restaurant Industry's leading Association. Founded in 1982 and headquartered in Delhi, we are the voice of the restaurant industry representing the interests of 5,00,000+ restaurants pan India. The restaurant industry, with an annual turnover of ~ INR 4 Lakh Crore is the third largest after retail and insurance in the service segment, providing direct employment to over 7 million Indians.

2. At the outset we would like to thank the Government for its proactive steps in combating the COVID-19 pandemic, including the latest extended lock down measures in the entire country. We consciously believe that we need to step up in support of the Government's efforts to enhance public health measures, as well as provide basic care to the underprivileged sections of society. Towards this, we are happy to inform that we have already served more than 1.5 million meals for the needy through the efforts of our members in Delhi/NCR, Mumbai, Kolkata and Bengaluru.

3. We write to you with reference to the Order No. 40-3/2020-DM-I (A) dated 26th March, 2020 (copy attached) for issuance of Standard Operating Procedures (SOP) for maintaining supply of essential goods. As per the Annexure to this Order, the delivery of cooked food items from Restaurants was specifically allowed:

"Supplier of essential goods including restaurants supplying home delivery of cooked food items are allowed to operate"

4. However as per the Order dated 15th April, 2020, the extracts of which are reproduced below (copy of order attached), the express mention of this permission has escaped in the detailing.



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*Para 3 of consolidated guidelines: "Whereas to mitigate hardship to the public, **select additional activities will be allowed**" which indicates that these guidelines are in addition to the permitted activities already in place.*

However at **Point No.13** of Consolidated guidelines which provide guidelines for supply of essential goods there is no clear mention of the "permitted activities of supply and delivery of cooked food items from restaurants" as was specifically allowed under the order dated 26th March, 2020. This may lead to certain hardship in continuing home deliveries of food at ground level.

5. In view of the above, we sincerely request you to reaffirm in the guidelines for permission **to carry out home delivery of cooked food items from restaurants.**

Thanking You,

Sincerely,

Prakul Kumar
Secretary General
For National Restaurant Association of India
Authorised Signatory
Email - prakul.kumar@nrai.org
Tel - 011-41000967
Mob – 8860640879

Encl: As stated.

Copy to:
Secretary
DPIIT
Ministry of Commerce & Industry
New Delhi.
Email: secy-ipp@nic.in

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