



# NATIONAL RESTAURANT ASSOCIATION OF INDIA

NRAI/26-1

23 March 2020

**ANURAG KATRIAR**  
Executive Director & CEO  
deGustibus Hospitality  
Pvt. Ltd.  
**President**

**KABIR SURI**  
Co-Founder & Director  
Azure Hospitality Pvt. Ltd.  
**Vice President**

**PRATIK POTA**  
CEO  
Jubilant FoodWorks Ltd.  
**Hony. Secretary**

**NITIN SALUJA**  
Founder Chaayos  
Sunshine Teahouse  
Pvt. Ltd.  
**Hony. Jt. Secretary**

**MANPREET SINGH**  
Director  
K S Hotels Pvt. Ltd.  
**Hony. Treasurer**

**PRAKUL KUMAR**  
**Secretary General**

To,  
Mr. Govind Mohan  
Additional Secretary (UT)  
Ministry of Home Affairs  
Government of India  
North Block  
New Delhi – 110001  
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UNIFIED LICENSING PORTAL FOR RESTAURANTS  
DEFERMENT DUE TO COVID-19

Dear Sir,

1. Greetings from the National Restaurant Association of India. We would firstly like to thank the Government for its proactive steps in combating the COVID-19 pandemic, including the latest lock down measures in various parts of the country.

2. While we all sincerely hope for a quick normalisation of the situation, we would like to state that the food service industry, already battling through tough times for the past couple of years, is now facing a challenge of mere survival. We are staring at unmeasurable losses, prospect of several businesses closing down and most importantly, a scary spectre of job loss to millions in the sector employing more than seven million people.

3. Operationalization of the Unified Licensing Portal had been discussed during our meetings on the subject, and post which we had also sent our recommendations to you vide our letter of even reference dated 09 March 2020. However, in these trying times due to the COVID-19 situation, we seek your assistance in the following manner as mentioned below:

- (a) Operationalization of the ULP may please be deferred by six months. This will give all stakeholders adequate time to refine the portal/processes involved, and also impart training to the industry for smooth implementation of ULP on roll out.
- (b) Under the current uncertainties, we are not sure of what the future holds in terms of business conditions / continuity for many in the industry. We therefore also seek the Government's help in extending the existing licenses/registrations for restaurants for a period of six months from 01st April 2020 onwards. This is most critical for the immediate survival and subsequent revival of the industry.



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4. In view of the above stated facts, we again humbly request you for your kind consideration and favourable action on the above suggestions. We reiterate that in this unprecedented situation, these are critical requirements for helping out the industry, for which we will be ever grateful.

Thanking You,

Sincerely,

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Secretary General  
For National Restaurant Association of India  
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