



# NATIONAL RESTAURANT ASSOCIATION OF INDIA

NRAI/26-1

3 July 2020

To,  
The Hon'ble Commissioner of Police,  
Greater Mumbai,  
Crawford Market,  
Mumbai

**Kind Attention: Mr Param Bir Singh, IPS**

**Sub: Request for clarity on Permitted Hours for Food delivery in Mumbai**

Dear Sir,

National Restaurant Association of India (NRAI) is the **Indian Restaurant Industry's leading Association**. Founded in 1982 and headquartered in Delhi, we are the voice of the restaurant industry representing the interests of 5,00,000+ restaurants pan India. The restaurant industry, with an **annual turnover of ~ INR 4 Lakh Crore** is the third largest after retail and insurance in the service segment, providing **direct employment to over 7 million Indians**.

Sir, firstly I would like to put on record the tremendous work being carried out by the Mumbai Police under your inspirational leadership in managing and controlling the spread of the COVID-19 in Mumbai. **Mumbai Police has undoubtedly emerged as one of the most prominent COVID-warriors**.

Sir, our understanding upon reading clause 4(e) of the first circular issued by the MHA on 24<sup>th</sup> of March-2020 under the National Disaster Management Act, bearing reference no 40-3/2020-D and subsequent circulars thereafter, **food delivery has been clearly defined as an "Essential Service"** and therefore the **curfew timing restrictions should not apply on home delivery of food** from the restaurants and kitchens. Secondly, as per the rules of *MISSION BEGIN AGAIN* issued by the Govt of Maharashtra, **essential services are also permitted to be carried out in the containment zones**. This surmises that limitation of curfew hours and service restriction in containment zones do not apply to restaurants and kitchens involved in essential service of providing home delivery of food.

Sir, however, due to lack of complete clarity on the subject, certain local police stations have asked our members to comply with the curfew hours & refrain from serving in containment zones.



## NATIONAL RESTAURANT ASSOCIATION OF INDIA

Sir, I therefore request you to kindly clarify this matter and issue necessary instructions to your subordinate Police Force.

Look forward to your support in getting this clarification issued at the earliest.

Thanks & Warm Regards,

Sincerely,

A handwritten signature in black ink, appearing to read 'Pranav Rungta', is placed below the word 'Sincerely,'.

Pranav Rungta  
Chapter Head – Mumbai  
NRAI  
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